

ZHULIAN RE-ELECTROPLATING SERVICE

Precision in Every Piece, Passion in Every Step

At **ZHULIAN**, we take pride in our plating technology. We offer re-electroplating service, combining precision techniques with artistic expertise to breathe new life into your favourite piece of **ZHULIAN** Jewellery.

1 Initial Inspection and Verification PRODUCT SERVICE DEPARTMENT

Unbox the parcel of jewellery items returned from Agencies for service.



Our staff verify the enclosed documents and warranty cards (affixed with price label) to ensure authenticity and eligibility for warranty service, and full payments have been received.



Assess the condition of the jewellery items and identify areas requiring attention, then proceed to service processes.



2 Repair and Electroplating REPAIR DEPARTMENT

Gold Stripping

Extracting gold from jewellery items.



Grinding & Tumbling

To ensure the items' surface is clean and smooth for good gold adhesion and high-quality finishing during electroplating process.



Polishing

Requires handworks to polish each jewellery item to achieve high gloss and smooth finish.



Quality Check

To ensure each item is free of contaminants and polished, ready for electroplating process.



Quality Check

To ensure each of the serviced jewellery items meet the quality standard before sending out to respective Agencies.



Electroplating & Finishing

The racks affixed with jewellery items undergo a series of acid baths to remove oxides and activate the alloy surface. They are then immersed in a gold electrolyte solution, where electric current is applied to deposit a smooth, even layer of gold.



Prepping

To affix each jewellery items on metal racks prior to electroplating process.

3 Packaging & Delivery

PRODUCT SERVICE DEPARTMENT

The jewellery items are segregated according to design and size with their corresponding warranty card.



Carefully packed into parcel together with detailed documentations and return to respective Agency.



At every step, our dedication to precision, artistry and customer satisfaction shines through.

